

THE FINE PRINT

A snapshot of the important Terms and Conditions

2. Cooling Off

If you change your mind shortly after joining, you have 7 Days Cooling Off. We will charge the joining fee and fair amounts for fitness services we have already provided, but otherwise refund you any other amounts paid.

3. Responsibility for members under 18

By signing on behalf of a child, the parent or guardian agrees to be responsible for ensuring the child exercises safely, pays their membership fees and otherwise follows these Terms.

6. When you pay by direct debit

(a) It is essential that you keep your account details up to date.

(b) If your payment is late or rejected you are responsible for making sure that there is enough money in your nominated account on the usual payment day. Any bank fees charged to us because of a rejection when we attempt to collect payments from you may be charged directly to you by us

7. Placing your membership on Hold

You may temporarily suspend your membership for travel or medical reasons if all amounts payable for your membership are paid up to date and, if your membership is for a Fixed Term, it has more than two weeks left to run. The maximum suspension is 4 weeks per calendar year. You must provide Our Gym Nelson Bay with notice in writing at least 14 business day prior to the start of the period you wish to place on hold.

8. Cancelling your membership

8.1 If your Membership is no longer convenient

(a) Upfront Fixed Term Memberships

If your membership is paid for Upfront for a Fixed Term, you do not need to do anything, as it will automatically end when the Minimum Term expires. A refund will not be issued if you choose to cancel within your Fixed Term.

(b) Direct Debit Memberships

If your membership is paid for via Direct Debit, it will continue after the Minimum Term (4 weeks).

You can terminate any time after the end of the Minimum Term by giving us at least 30 days written notice.

8.2 When we may cancel your Membership

We can terminate your membership by written notice to you if you fail to act in accordance with any obligation under this agreement or if you fail to comply with Our Gym's Member and Visitor Rules.

12. We take your privacy seriously

(a) Our privacy policy

From when you apply for membership we will have access to personal information about you, such as information relating to your health and finances. We will protect this information and only use, disclose or deal with this information in accordance with our Privacy Policy.

(b) Video monitoring

We may use video monitoring in our facilities for health, safety and security reasons.

For full Membership Terms and Conditions, please refer to our website and our online Membership Application.



O U R G Y M
Nelson Bay
